



Oaktree Homes, LLC

Office 901-758-2177 Fax 901-758-2021

**UNDERSTANDING YOUR
2-10 HOME BUYERS WARRANTY®**

WALK-THROUGH PHASE: In order to be assured that all of our customers are treated fairly, our employees are trained to treat warranty items in the following manner. Prior to closing there is a walk-through with a company representative where all issues regarding the home are addressed. All cosmetic issues are addressed at this time and repairs from this list are completed prior to your closing. We do not allow any homes to close until the customer has signed off that all items are complete. This is the only punch list we receive from you. Once you have signed off on the punch list and post closing, the 2-10 Home Buyers Warranty® is the only warranty you have.

2-10 HOME BUYERS WARRANTY® PROVIDED BY OAKTREE HOMES, LLC: After closing all warranty requests must be submitted on our form found on our website at www.OaktreeHomesMemphis.com Your form will be given to our superintendent who will inspect all items and determine if they fall within the warranty allowances. We trust you understand that any business must operate in this manner to be fair to all our customers. The 2-10 Home Buyers Warranty® will be strictly enforced.

If you feel that we have erred in our judgment on responses to the requested items, you do have alternatives. Please refer to your 2-10 Home Buyers Warranty® booklet for information on arbitration for the warranty. This is binding on our part and if we are found to be in error in our judgment we must repair the disputed items.

For more information regarding your warranty go to www.2-10.com and click on New Home Builders.

Purchaser

Date

Purchaser

Date

Builder: Oaktree Homes, LLC

Date